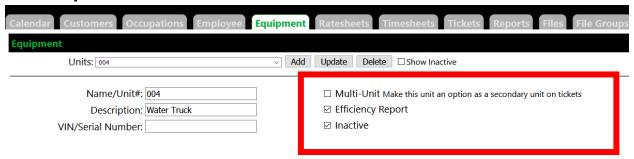


Ticketing Application Manual

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Equipment Options



1- Equipment Options;

- a. Marking the equipment as a "Multi-Unit" allows it to be selected as a secondary unit on tickets
- b. Marking a unit for "Efficiency Report" makes it appear on the equipment hours report
- c. Marking a unit as "Inactive" will make the unit unable to be assigned on tickets and will hide it on the equipment reports.

Membership

If entering in the RateSheet and you do not see the item you are wanting to assign rates to, please check that the Membership for this specific item was added

1- By adding Membership to the Equipment this will allow the item to show up and be selected in the Ratesheet to review the steps please visit <u>"Click on Add Membership"</u>

Adding Equipment

1- Open the application site:

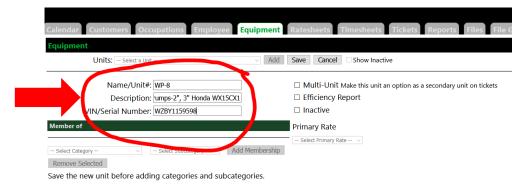
2- Select the Equipment Tab

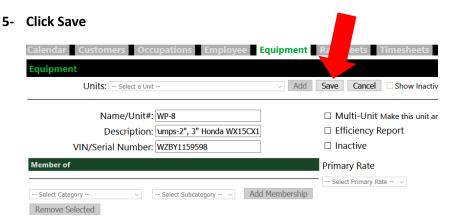


3- Click on Add



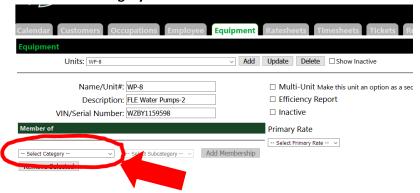
4- Enter in the details of the equipment



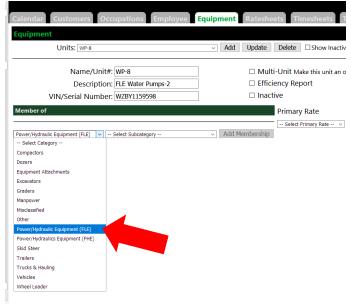


Save the new unit before adding categories and subcategories.

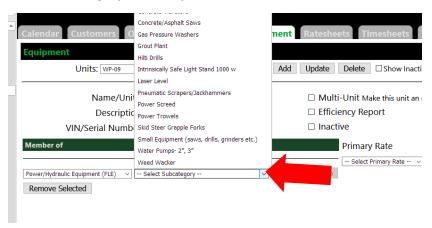
6- Click on Select Category



7- Select Category from drop down list and select appropriate category



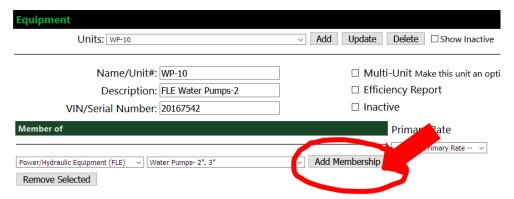
8- Select Subcategory from drop down list



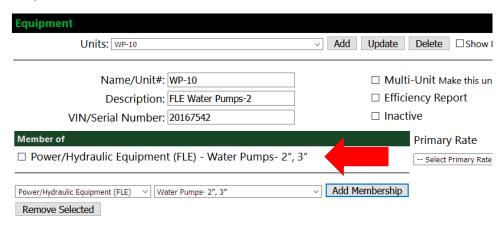
Add Membership

9- Click on Add Membership

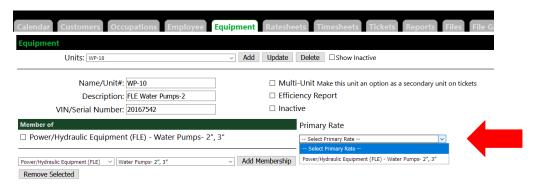
Adding Membership to equipment will allow the item to be show up in the list for the ratesheet



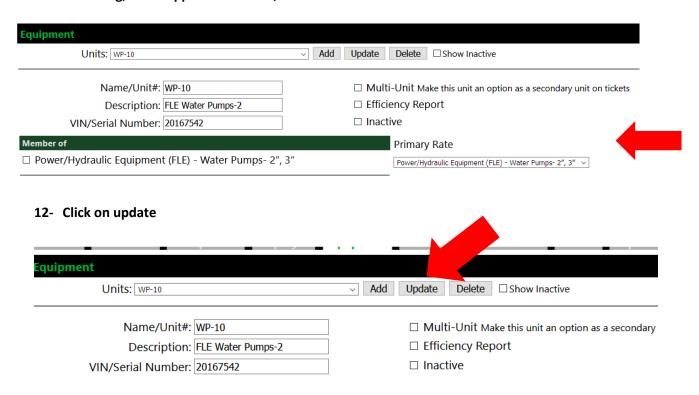
After clicking on Add Membership it will show that the equipment is a "Member of" as shown in image below;



10- Click on the Primary Rate and select item from the drop down menu;



11- After selecting, it will appear as follows;

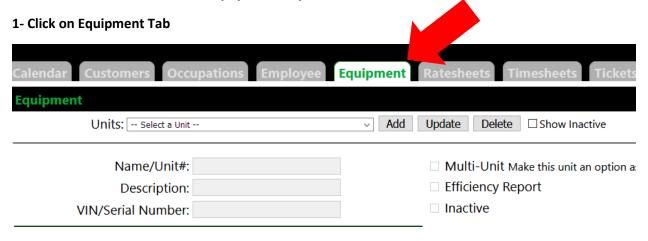


Congratulations you have successfully added the equipment.

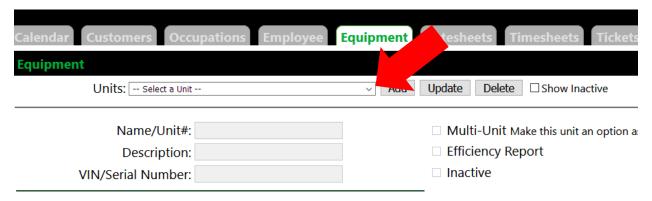
If you do not see the subcategory you want to select, this specific subcategory needs to be added in the <u>Ratesheets</u> tab step by step instructions can be found here "<u>Ratesheets</u>"

Marking Equipment as Inactive

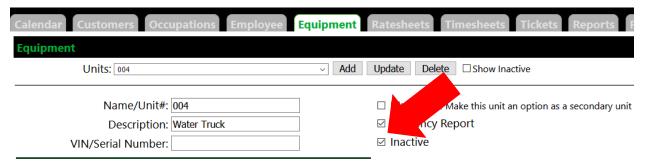
*Please note; Marking a unit as "Inactive" will make the unit unable to be assigned on tickets and will hide it on the equipment reports



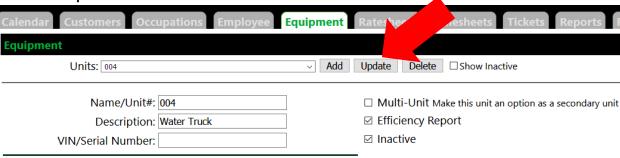
2- Select Equipment from Drop Down Menu



3- Click on Inactive



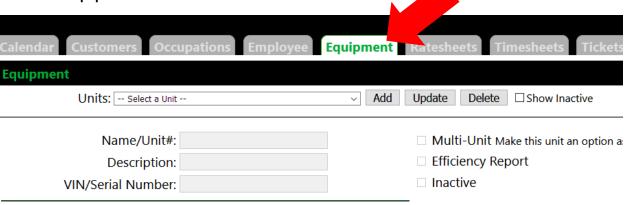
4- Click on Update



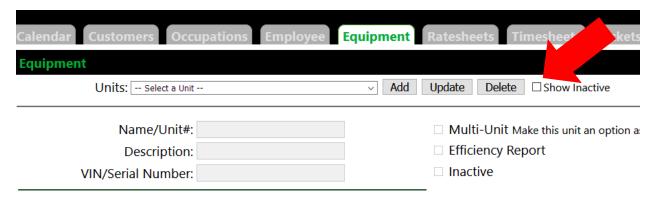
The item is now inactive

To Mark Equipment as Active

1- Click on Equipment Tab



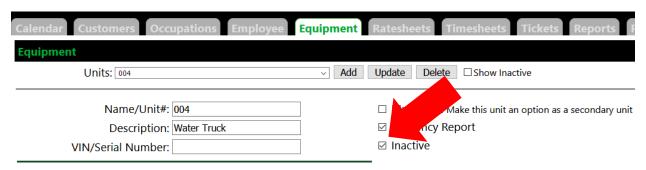
2- Click on Show Inactive



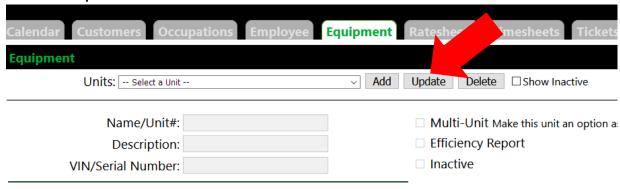
3- Select Equipment you want to make Active from Drop Down Menu



4- Click on Inactive

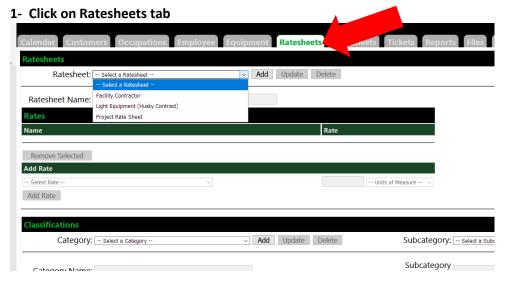


5- Click on Update

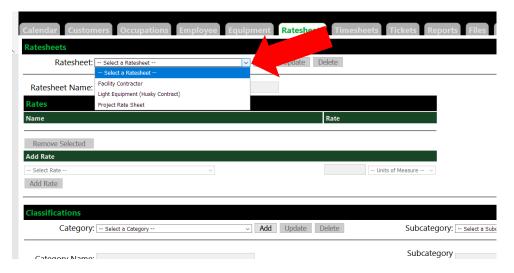


Your equipment is now reactivated

Adding and viewing current Ratesheets and rates

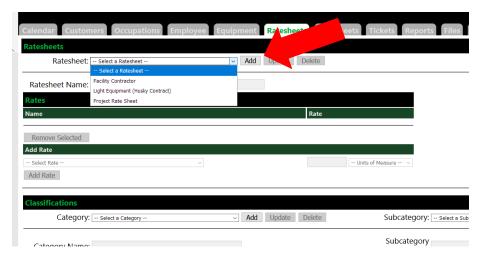


2- To View current list of Rate Sheets click on the drop down arrow;

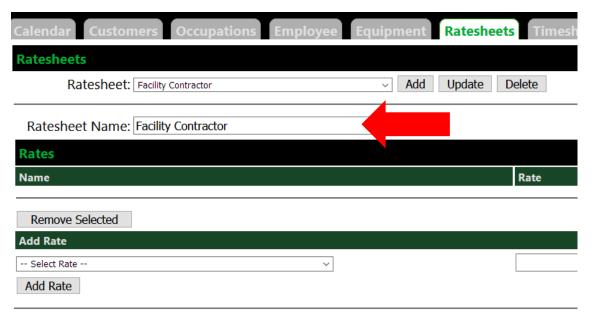


Add a new Ratesheet follow the following steps;

1. Click on add



2. Type in the name of the Ratesheet



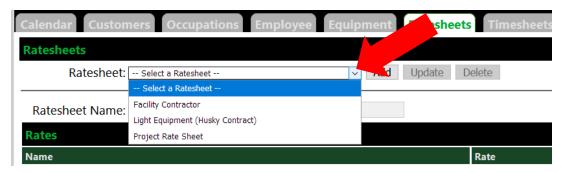
3- Click on Save



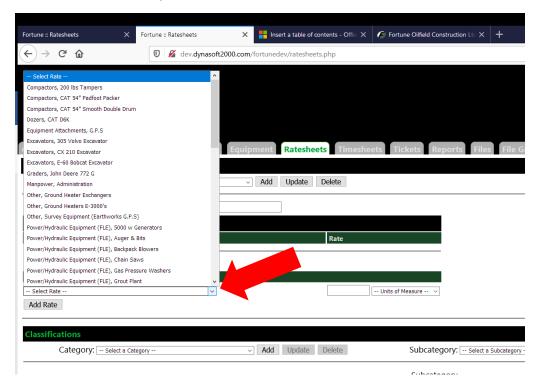
Your new Ratesheet page has been created, the next section we will review step by step on how to add Rates.

Adding Rates

1- Select Rate Sheet from Drop Down List

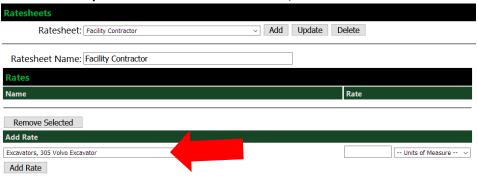


2- Select Rate from drop down menu

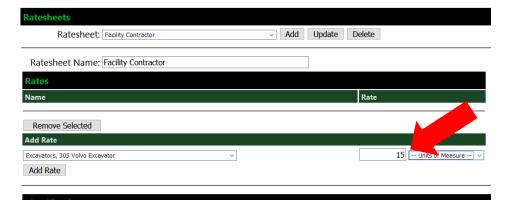


3- Select the item you would like to add

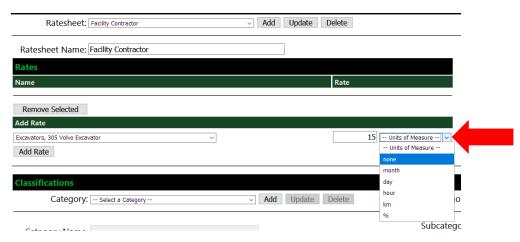
In this example we will select the Excavators, 305 Volvo Excavator



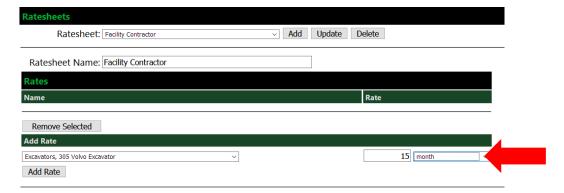
4- Enter in the amount of the rate being charged as shown in Example;



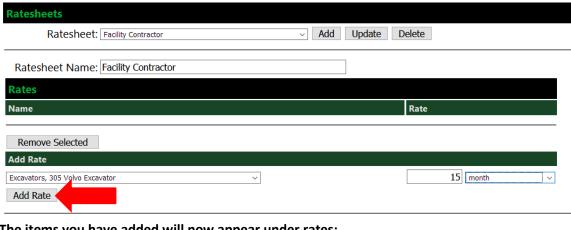
5- Select the unit of measure from the drop down menu (month, day, hour, km or %)



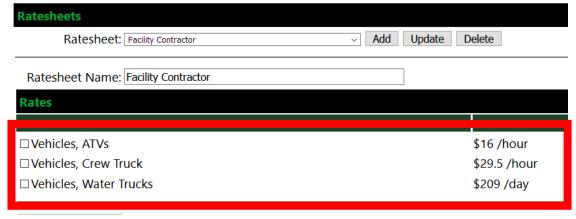
After the Unit of Measure has been selected it will appear as follows;



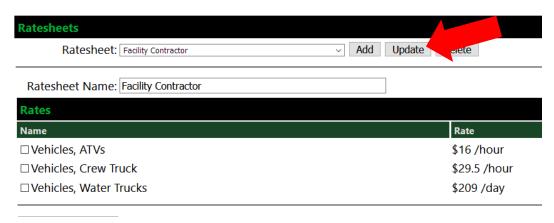
6- Click on Add Rate



The items you have added will now appear under rates;



7- Click on Update to save the entries



Congratulations you have successfully added rates

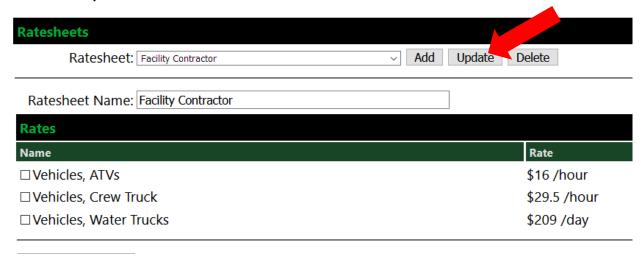
Duplicate Entry in Rate Sheets

Entered in the wrong information? or duplicate entry? Follow these steps to correct the entries;

- 1- Review the list of entries
- 2- Find the equipment you would like to remove
- 3- In the example below the PHE (FHE) Loader Pallet for \$20/day needs to be removed
- □ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple \$20 /day
 □ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple \$45 /hour
 - 4- Put a check mark in the box beside the equipment you want to remove;
 - ✓ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple
 ✓ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple
 \$45 /hour
 - 5- Click on Remove Selected;

☑ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple ☐ Power/Hydraulics Equipment (FHE), Loader Pallet Forks w/ Grapple	\$20 /day \$45 /hour
Remove Selected	

6- Click on Update



Congratulations you have successfully removed the rate entered incorrectly or duplicate entry

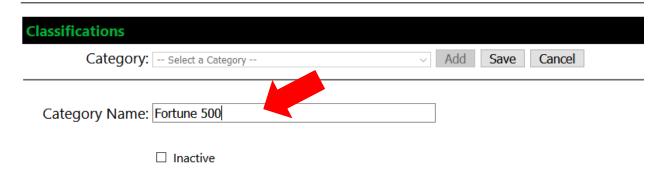
Add Category

In this section we will add a main category which will allow you to enter in codes

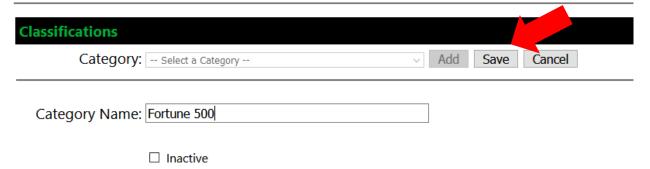
- 1- Click on Ratesheet after logging into your application
- 2- Scroll to the section where it reads Classifications
- 3- Click on Add



4- Type in the name of the Category



5- Click on Save



You have successfully added a new Category

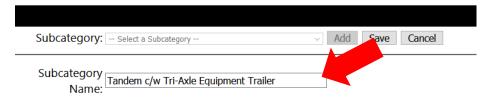
Adding a SubCategory

This section will add the subcategory for your parts

1- Click on Add



2- Type in the Subcategory name

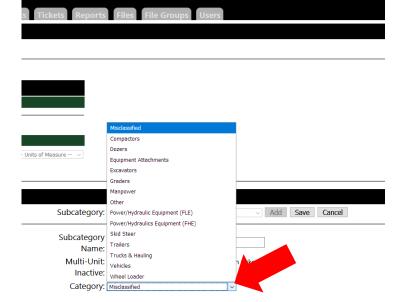


3- Click on Save

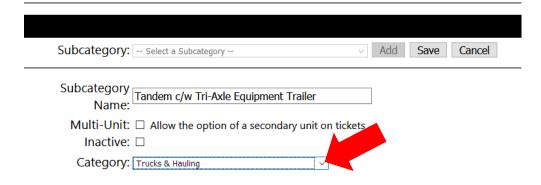


Subcategory
Name: Tandem c/w Tri-Axle Equipment Trailer

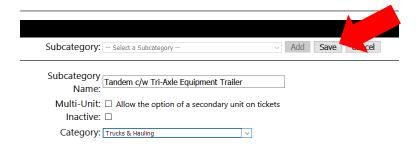
4- Select the Category from the dropdown list



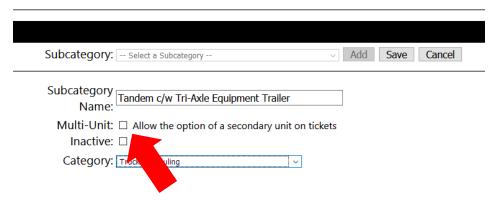
For this example, we selected Trucks & Hauling click on the category item you wish to select After selecting this category, it will appear as per example below;



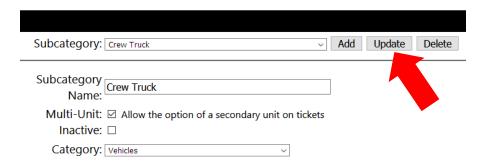
5- Click on Save button



If the subcategory has a Multi-Unit that needs to be attached please ensure you put a check mark in the Multi-Unit box



After Checking the Multi-Unit box please ensure to click on update



You have successfully added a SubCategory

Applying Default Ratesheet to Customer

1- Click on the Customers Tab



2- Select Customer from Drop Down Menu



3- Click on the drop down Menu for Default Ratesheet



4- Select the rate sheet from drop down menu



5- Click on save



Adding default Ratesheet to Customer successfully completed

Applying Ratesheets to specific projects

1- Select Customers Tab



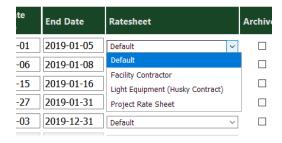
2- Select Customer from drop down menu



3- Once you have selected the Customer scroll down the page and possibly to the right depending on your monitor until you see Ratesheet

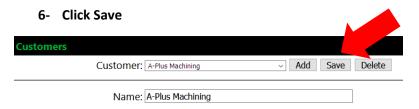


4- Click on the drop down menu under the title "Ratesheet"



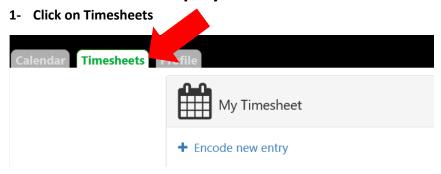
5- Select the Ratesheet preference for this project



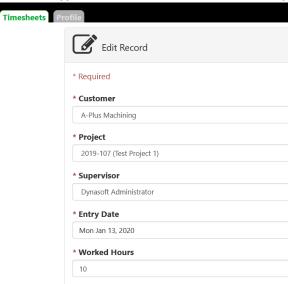


You have successfully added a Ratesheet to the Project

Add Timesheets as Employee



- 2- Click on Encode new entry
- 3- Fill out your information for each field by selecting the appropriate drop-down selections for
 - a. Customer
 - b. Project
 - c. Supervisor
 - d. Select the appropriate Entry Date
 - e. Type in the numeric amount of hours you worked

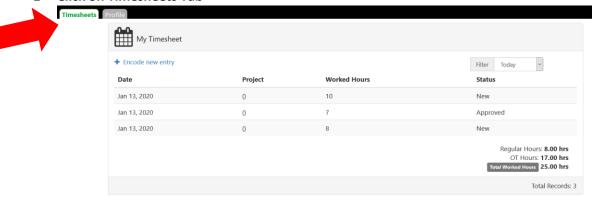


4- Click on Save



Edit Timesheets as Employee

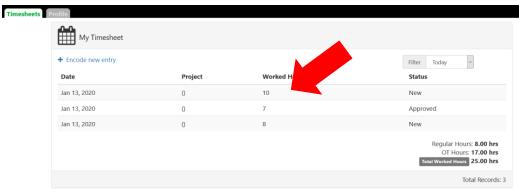
1- Click on Timesheets Tab



2- Click on the Timesheet you would like to edit

In this example we want to edit the hours worked for the top entry

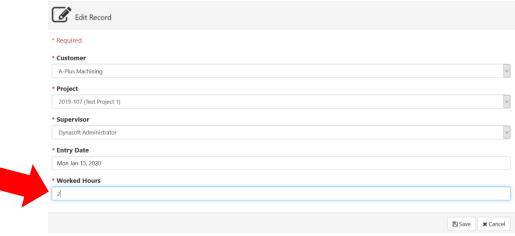
Click on the January 13th, 2020 line with 10 hours worked



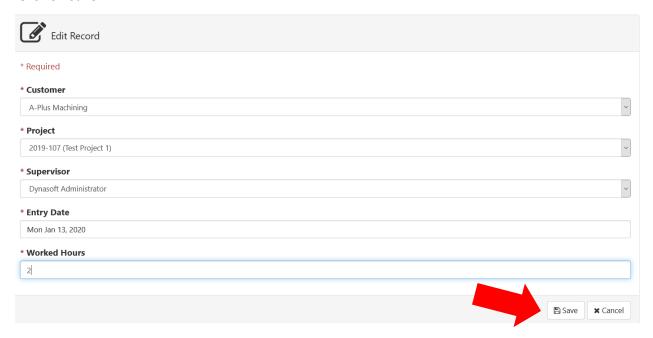
3- Click on edit



4- Edit the information needed

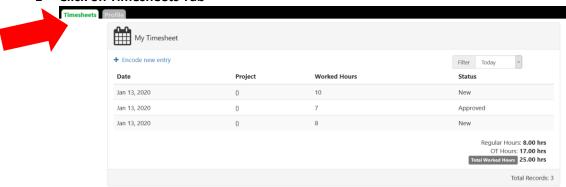


5- Click on Save

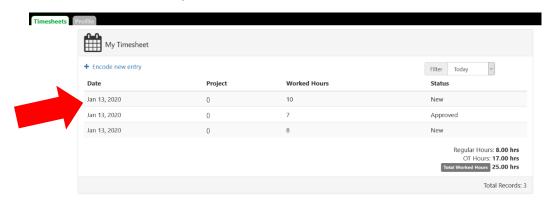


Delete Timesheets as Employee

1- Click on Timesheets Tab



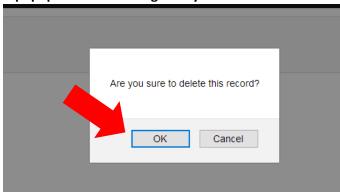
2- Click on the Timesheet you would like to edit



3- Click on Delete

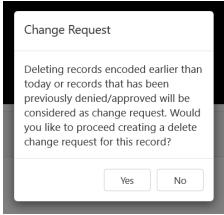


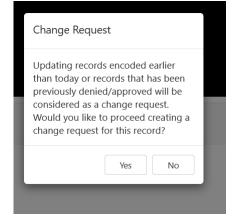
4- A popup will occur asking "Are you sure to delete this record?"



If you are sure click on OK

If the Timesheet has been approved and you are editing or trying to delete the entry you made a popup will show as follows;



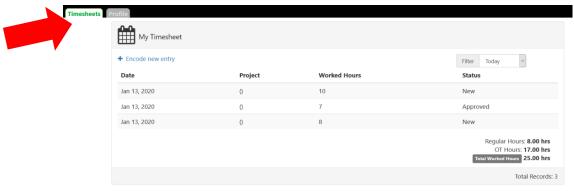


Click on Yes or No as required

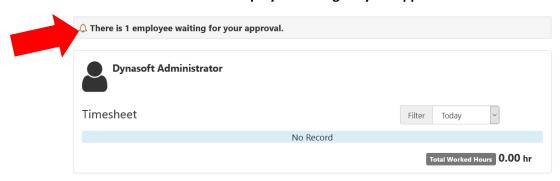
If a timesheet has been entered for a date in the past a change request will be submitted to Admin.

Reviewing Timesheets as Administrator

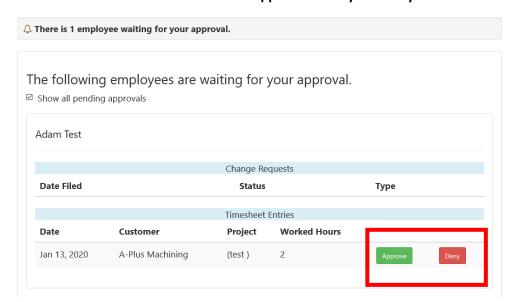
- 1- Login as Administrator
- 2- Click on Timesheets Tab



- 3- If Employees have timesheets entered you will see "There is 1 employee waiting for your approval"
 - a. Click on "There is 1 employee waiting for your approval"



4- You will be able to review the hours and Approve or Deny the entry



If an employee has edited or tried to delete an entry after it has been approved you will also receive the "There is 1 employee waiting for your approval"

If a Employee has entered their timesheet for a date in the past a change request will be submitted to Admin.

Add Tickets

1- Click on Tickets Tab

Calendar Customers Occupations Employee Equipment Ratesheets Timesheets Tickets Reports Files File Groups Users

Tickets

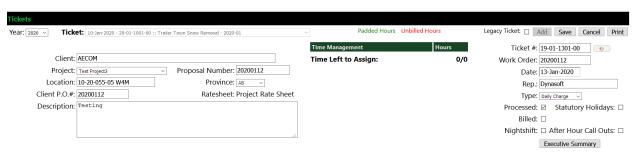
2- Click on Add

Tickets

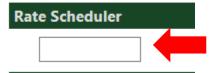
Year: [2020 V Ticket: [10-Jan-2020 - 20-01-1001-00 :: Trailer Town Snow Removal - 2020-01 V Padded Hours Unbilled Hours Legacy Ticket: Add Update Delete Print

- 3- Start Typing Clients name and select Client from list
- 4- Select Project from dropdown list
- 5- Enter in Proposal Number if one has been provided
- 6- Enter in Client PO# if one has been provided
- 7- Select Date
- 8- Enter in Rep if required
- 9- Select Type from Drop Down Menu
- 10- How the ticket will be processed

Once the above fields have been filled out your screen should appear similar to below



- 11- Click on Save
- 12- Under the Rate Scheduler enter in Unit # for this example we will use 511 and Truck Pups
 - a. Click on empty box under "Rate Scheduler"



Enter in the Unit Number - For this example it was 511

- b. Hit the Enter Key on your keyboard
- Popup will occur select the option required (for this example we will select the "Trucks & Hauling, Tandem Dup Truck & Pups")



d. Once you have the selection highlighted you would like to utilize click on ok



e. A second box will appear to the right (this is where you add "additional equipment" mainly trailers, pups, enddumps)



f. Type in Additional Equipment number (For this example we used T200)



- g. Select Employee from Drop Down list
- h. Select Occupation from Drop Down list
- i. The QTY and Rate Box will now be editable
- j. Enter in the QTY
- k. Select the Drop Down list for Rate /none, /month, /day, /hour, /km, /% and select the best option for this entry (for this example we left it at /hour)



- Under the Cost Plus Rates (in this example we show box filled out)
 Dynasoft went to purchase 5x Plywood from nelsons at the cost of \$150 per sheet.
 Dynasoft called R&D Plumbing and Fortune were charged \$1500 for 1 hour
 - Select from Drop Down menu (Materials & Rental Equipment, or Subcontractor Labor
 - ii. Under the Description entry (start typing Plywood, a list of options will appear and select the best one by click on the entry)
 - iii. Click Tab on your keyboard to get to next section QTY, enter the QTY required
 - iv. Click Tab on your keyboard to get to next section Rate Change the Rate if needed
 - v. Use your mouse to click on the drop down list if needing to change it from /Hour to one of the other options.

